

## Terms and Conditions

1. Information on how to enter form part of these Conditions of Entry. Entry into the promotion is deemed acceptance of all Conditions of Entry.
2. Entry is open to all Bosch Hot Water Hero members, unless otherwise excluded by Bosch.
3. Employees and their immediate families of Robert Bosch (Australia) Pty Ltd (and associated agencies) are ineligible to enter.
4. The promotion commences on Wednesday the 1st of October 2008 and concludes on Wednesday the 31st of December 2008. The final claims must be received on or before Friday the 30th of January 2009 to be eligible.
5. To be eligible, participants must purchase a Bosch 26<sup>eco</sup>+ Electronic Highflow unit during the promotional period and provide proof of such purchases. Participants must mail such proof along with the coupon provided including their name, delivery address, unique Hot Water Heroes Club membership number, and contact phone number.
6. The promotion is applicable for Bosch Electronic Highflow 26<sup>eco</sup>+ purchases only; participating Bosch model numbers BC2600RANG and BC2600RALP.
7. The Promoter reserves the right to verify the validity of all entries and to disqualify any entrant who interferes with or fails to comply with the correct entry process, or who submits an entry which is not in accordance with these Conditions of Entry.
8. Entries will be deemed to be accepted at the time of receipt and not at the time of postage. Incomplete or incomprehensible entries will be deemed invalid. No responsibility will be taken for lost, late or misdirected entries. The Promoter accepts no responsibility for any entries not received by the Promoter or delays in the delivery of entries due to technical, postal disruptions or for any other reason.
9. The power tool(s) (PSR 14.4-2) must be taken as offered and cannot be varied. If the power tool prize is out of stock at the time of delivery, Bosch reserves the right to replace the prize with another of equal value.
10. The Promoter's decision in relation to any aspects of the competition is final and binding on every person who enters and no correspondence will be entered into.
11. The Promoter and their associated agencies, and companies associated with this promotion will take no responsibility for claims damaged or lost in transit.
12. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any products offered to participants in the course of this promotion, except for any liability which cannot be excluded by law.
13. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including but not limited to technical malfunctions or failures.
14. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
15. All entries become the property of the Promoter. The Promoter collects personal information about you to enable you to participate in this promotion but no further use of this information will be made. To facilitate your participation, the Promoter will not disclose your personal information to other companies associated with this promotion.
16. If for any reason this promotion is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter, which corrupt or affect the administration security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process.
17. Offer is not valid in conjunction with any other Bosch offers.
18. The Promoter is Robert Bosch (Australia) Pty Ltd, Corner Centre Rd and Mc Naughton Rd, Clayton VICTORIA 3168. ABN: 48 004 315 628.

